



Individuals Overview and Scrutiny Sub-Committee Annual Report 2019/20

INTRODUCTION

This report is the annual report of the Sub-Committee, summarising the Sub-Committee's activities during its year of operation ended May 2020.

It is planned for this report to stand as a public record of achievement for the year and enable Members and others to have a record of the Sub-Committee's activities and performance.

SUB-COMMITTEE MEMBERSHIP

Councillor Christine Smith (Chairman)
Councillor Michael White (Vice-Chair)
Councillor Ciaran White
Councillor Nic Dodin
Councillor Linda Van den Hende
Councillor Denis O'Flynn
Councillor Jan Sargent

During the year under review, the Sub-Committee met formally on four occasions and dealt with the following issues:

ADULT SOCIAL CARE - COMPLAINTS REPORT

The Director of Adult Services presented the Adult Social Care Complaints Annual Report to the Committee. This detailed the complaints, enquiries and compliments received during the period April 2018 to March 2019.

There was a statutory requirement to publish the report annually.

SAFEGUARDING ADULTS TOPIC GROUP - A OVERVIEW

In addition to the four Sub-Committee meetings, the Safeguarding Adults Topic Group, comprised of Councillors Smith, White, Van den Hende and Sargent, visited care facilities, service providers of homecare, residential and nursing homes alongside commissioning staff at BHRUT and NELFT. The topic group also visited the Hermitage, Shaw Trust Upminster Crematorium, Avalon Centre, Yew Tree Resource Centre and Neave Crescent. The Sub-Committee received a report that updated members on the visits and the observations made by the topic group.

SOCIAL ISOLATION AND SUPPORTING RESIDENTS – UPDATE

The Sub-Committee received a presentation outlined how social isolation and loneliness support would be developed with Local Area and Community Coordinators and an autism strategy.

REABLEMENT - UPDATE

The Sub-Committee received a report which detailed the service delivery and performance outcomes of the Reablement Service delivered by Essex Cares Limited.

ADULT SOCIAL CARE AND THE VOLUNTARY SECTOR

The Sub-Committee received a report and presentation on the Adult Social Care funded voluntary offer, what services were provided and the benefits delivered.

HEALTHWATCH HAVERING – ANNUAL REPORT

The Sub-Committee has continued, throughout the year under review, to enjoy a productive working relationship with Healthwatch Havering – a local organisation representing the users of local health and social care services. Members of Healthwatch regularly attend meetings of the Sub-Committee and are able to ask questions of witnesses.

The Healthwatch Havering annual report was also presented to the Sub-Committee during the year under review. This outlined the statutory powers of Healthwatch to undertake enter and view visits to health and social care premises and how these were used in Havering. Other relevant aspects of Healthwatch's work included seeking the views of local people on health and social care and A&E services and work to scrutinise local services for people with learning disabilities. The Sub-Committee gave a recommendation that Healthwatch Havering be given publicity in the Living in Havering Magazine.

CORPORATE PERFORMANCE INDICATORS

Throughout the year the Sub-Committee continued to receive the Quarterly Performance Reports that had previously been reported to Cabinet and Demand Pressure Dashboards which illustrated the growing demands on Council services and the context that the performance levels set out in the reports had been achieved within.

IMPLICATIONS AND RISKS

Financial implications and risks:

None – narrative report only.

Legal implications and risks:

None – narrative report only.

Human Resources implications and risks:

None – narrative report only.

Equalities implications and risks:

While the work of the Sub-Committee can impact on all members of the community, there are no implications arising from this specific report which is a narrative of the Sub-Committee's work over the past year.

BACKGROUND PAPERS

None